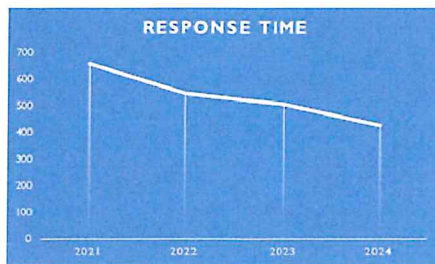
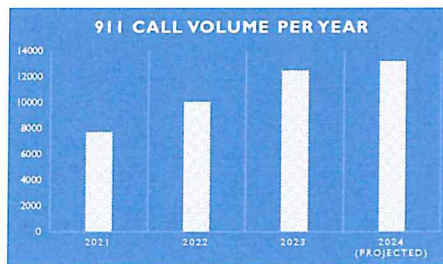


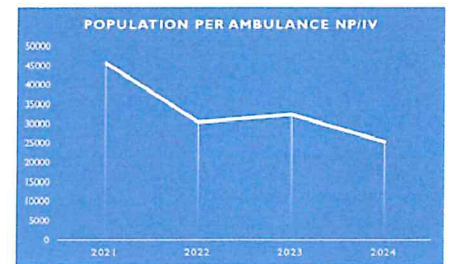
YEAR IN REVIEW



7m:06s
Avg Response Time



INCREASE
Year-Over-Year Call Volume



DECREASE
POPULATION PER AMBULANCE

THANKS TO YOUR MUNICIPAL SUPPORT, VMSC...

Improved the lives of our staff by:

- Increasing the number of paramedics by 50%
- Introducing a 401(k) match
- Reducing health insurance out-of-pocket costs by 73.33%
- Providing a 4% merit-based raise

Improved the lives of our communities by:

- Investing \$170,000 in new education efforts
- Graduating 10 paramedics from our first in-house paramedic program
- Building our simulation ambulance in our training center
- Adding clinical enhancements, including ultrasound, new advanced medications, emergency Z-Vent ventilators, and Sapphire pumps
- Developing our pre-hospital blood program, which will soon be introduced to our communities
- Expanding training by our medical direction team

And, Improved our equipment by:

- Adding PowerLoad systems to all ambulances, reducing the risk of injuries to our providers and patients
- Introducing a specialty ALS response vehicle, staffed by an advanced practice paramedic, to the North Penn and Indian Valley areas



**AN AVERAGE PARAMEDIC
MAKES A THRIVING WAGE OF
\$102,851.31
INCLUDING BENEFITS.**



**MR-345 SUPPORTED
979
CALLS FOR HELP YTD**

VMSC'S ECONOMIC IMPACT

Over **\$6mil** in salaries being paid to North Penn and Indian Valley resident employees

\$2.2mil in purchases are spent with local vendors in the North Penn and Indian Valley Communities

\$71,600 in gift-in-kind contributions to municipalities and charitable community organizations

Plus, many of our employees volunteer at local fire departments and non-profit organizations across our community.

More People Are Alive Today, Because of YOUR Municipal Support.



Survivability of a Cardiac Arrest by VMSC 44.4%
(an increase of 6% over 2023 due to improved training and equipment funded by Municipal Support)
VS
Pennsylvania Average of 31.1% and Nationwide Average of 32.8%



629

Calls within Zone

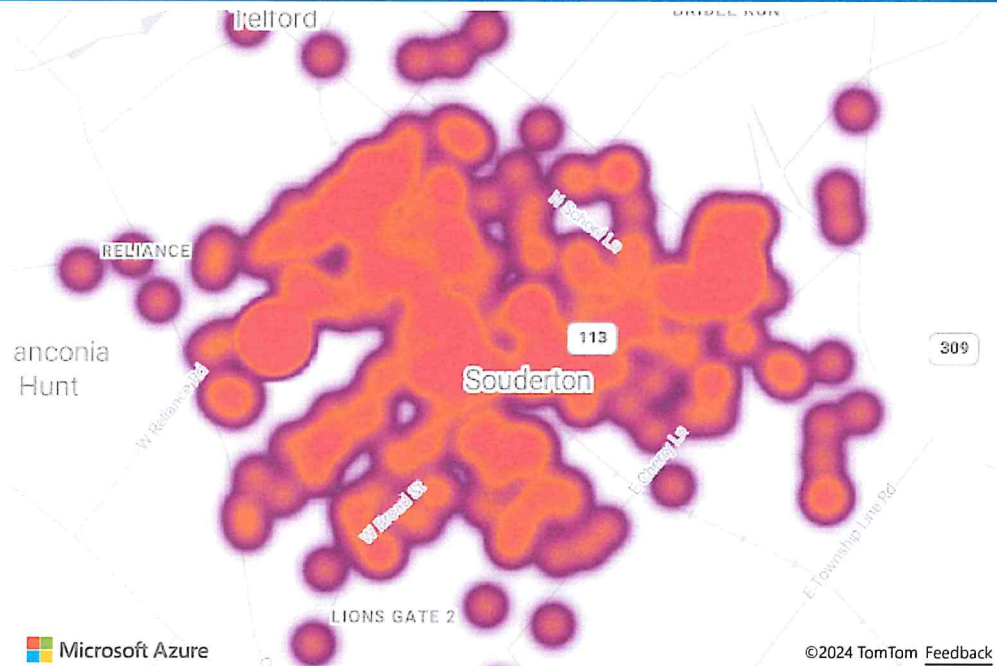
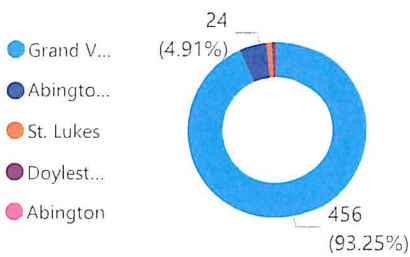
0 min 53 sec

Chute Time

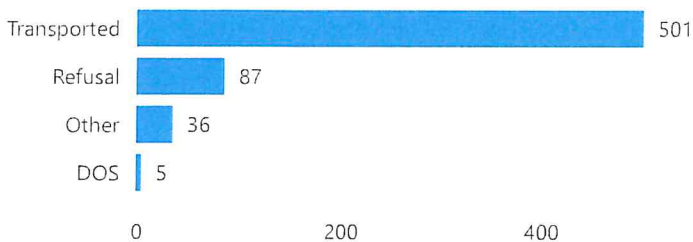
6 min 34 sec

Response Time

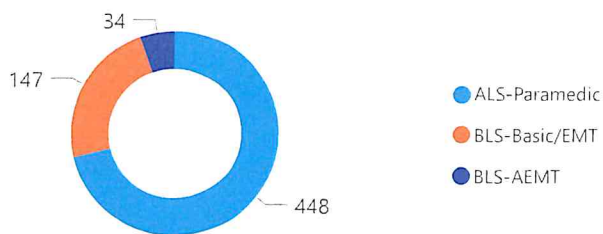
Hospital Destination



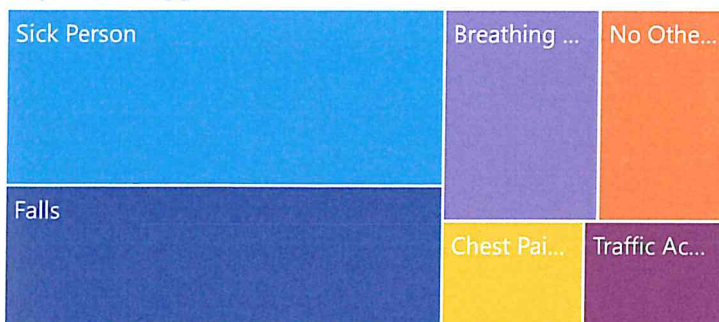
Transport Disposition



VMSC's Level of Service



Top 5 Call Types



Critical Response Triad

VMSC emphasizes its review of the Critical Response Triad—cardiac, trauma, and stroke-related calls—because timely intervention in these cases can significantly improve patient outcomes and survival rates.

